Nice Touch Plus® 413-499-7233, 413-236-4007, or toll free at: 866-575-6423

With this convenient service and a telephone, you can perform your transactions whenever you want, wherever you are. You can access your accounts 24 hours a day, 365 days a year!

For account information press.......................1
For deposit and loan rates press .....................2
To report a Lost or stolen debit card press ...3
For check verification press.........................4
For debit card activation press ......................5
For our locations and business hours press 6
To end this call press 9 or hang up
At any menu during this call press zero to speak to a Member Service Representative
To repeat this menu press #

1 Account Information - enter member number followed by #; please enter you PIN followed by #

1 To use the speech option
2 Checking information

1 Current balance and last deposit
2 Review transactions
   1 Most recent checks
   2 Most recent deposits
   3 Recent transactions
   4 Pending transactions
   5 Specific check
   6 Checking transactions and checks by date range

3 Transfer funds (no decimal required i.e. $1.00=100 on the dial pad)
   1 To transfer from checking to checking
   2 To transfer from checking to savings
   3 To transfer from savings to checking
   4 To transfer from savings to savings

4 Make a Payment (no decimal required i.e. $1.00=100 on the dial pad)
   1 For loan payments from checking
   2 For loan payments from savings
   3 Payoff loan from checking
   4 Payoff loan from savings

5 Interest information
6 Stop payments
   1 Specific check
   2 Range of checks

7 To inquire about other accounts or change PIN

3 Savings information
1 Current balance and last deposit
2 Review transactions
   1 Most recent withdrawals
   2 Most recent deposits
   3 All transactions posted
   4 Pending transactions
   5 Transactions by date range

3 Transfer funds (no decimal required i.e. $1.00=100 on the dial pad)
   1 To transfer from checking to checking
   2 To transfer from checking to savings
   3 To transfer from savings to checking
   4 To transfer from savings to savings

4 Make a Payment (no decimal required i.e. $1.00=100 on the dial pad)
   1 For loan payments from checking
   2 For loan payments from savings
   3 Payoff loan from checking
   4 Payoff loan from savings

5 Interest information
6 Select another account or change PIN

4 Loan information
1 Current balance and loan payment
2 To review transactions
3 For loan payoff information
4 For interest information
5 To transfer funds (no decimal required i.e. $1.00=100 on the dial pad)
   1 Checking to checking
   2 Checking to savings
   3 Savings to checking
   4 Savings to savings

6 Loan payments (no decimal required i.e. $1.00=100 on the dial pad)
   1 For loan payments from checking
   2 For loan payments from savings
   3 Loan payoff from checking
   4 Loan payoff from savings

7 Select another account or change PIN

5 Change PIN
6 Receive check in the mail
   1 From checking
   2 From savings

2 For deposit and loan rates
3 To report a Lost or stolen debit card
4 For check verification
5 For debit card activation
6 For our locations and business hours
9 To end call
0 To speak to a Member Service Representative

Insured by NCUA