

# QTC 55 NEWSLETTER

A newsletter insert for Members  
who are age 55 years and better.

QUALITY TIME CLUB  
VOLUME 33, NO. 4  
OCTOBER 2023 ISSUE



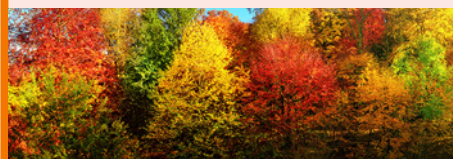
## QTC FALL EVENT

### Medicare 101: Preparing for Retirement

Presented by Lisa Jamros  
Regional Shine Director, Elder  
Services of Berkshire County

**Wednesday,  
October 25, 6 p.m.  
To be held via Zoom**

For registration or for more  
details contact  
Jennifer Connor Shumsky  
at (413) 236-4889 or email  
[jshumsky@greylock.org](mailto:jshumsky@greylock.org).



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### Learn in your language with Banzai!

Interested in learning how to develop a budget, wondering about the basics of the stock market, or even how to handle high inflation in these economic times? The Learn with Banzai educational resource on our website has this information and so much more. Now, this content is also available in six languages on our website – English, Spanish, French, Mandarin, Tagalog, and Vietnamese. Simply click on the globe icon and it reveals the available languages. Once you select a language, the Banzai site will convert to that language. For more information, please visit <https://greylock.banzai.org/wellness>.

## LUNCH & LEARN

**Mark your calendars! The Quality Time Club (QTC) will be hosting two Lunch and Learn in-person events in October:**

These events, which are open to our members 55 and older, are a great opportunity to connect with other community members, engage in meaningful conversations on timely topics, and enjoy a delicious meal.

Speakers at both events will include Michael Fazio, CFP, Senior Vice President – LPL Financial Advisor, of the Greylock Investment Group, who will share information that can help you to make informed decisions around investing; and Isaac Share, Home and Community-Based Program Supervisor, of Elder Services of Berkshire County, who will highlight the many resources and services available to support a thriving quality of life.

**12 p.m., Thursday, Oct. 19, at the Boston Seafood Restaurant,  
160 American Legion Drive, North Adams.**

**12 p.m., Thursday, Oct. 26, Greenock Country Club,  
220 W. Park St., Lee.**

**- Limited Seating - Reservations Required**

Please be sure to select only one session as we want to accommodate those who would like to attend. For more information and reservations, please contact Amy Reese at 413-344-1038 or email [Areese@greylock.org](mailto:Areese@greylock.org).

## Mission Statement

The QTC 55 NEWSLETTER provides helpful information on matters of universal concern to Members of the Club who are age 55 years and better. Readers are encouraged to send comments or input to QTC/GFCU,

150 West Street, Pittsfield, MA 01201,  
Attn: JamieEllen. Newsletter input is intended to best satisfy readers' interests and the mission of the Club.

(800) 207-5555

[www.greylock.org/QTC](http://www.greylock.org/QTC)

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## Construction underway for new Greylock Lee branch, enhancing member experience

At 43 Park St. in Lee, construction has now begun on Greylock Federal Credit Union's new Lee branch, slated to open early next year. The new location will offer an enhanced member experience through the addition of key features and amenities.

The new Lee branch will be nearly three times larger than the existing branch currently located at 47 Main St. The new location will provide off-street parking, include a drive-up, two Video Teller Service (VTS) machines and will be in full compliance with the Americans with Disabilities Act (ADA).

Additionally, the new branch will feature a community room, a welcoming and convenient space that ensures Lee and other South County residents have full access to in-house financial education and wellness classes and resources.



"This new space is going to allow us to provide even better service for the more than 3,400 Greylock members that regularly use our branch," said Mindy Brown, Greylock's Lee branch manager.

To complete the roughly \$1.6 million renovations, Greylock is again working with PW Campbell, a design-build firm specializing in financial institutions. Construction started in late July and is expected to be completed by the end of the year with a grand opening in the first quarter of 2024.

In 1998, Greylock leased the space at 47 Main St. to open the current Lee branch. Today, it serves more than 3,400 members from Lee and surrounding towns.

"We're all very excited about the new space, but it's still going to be hard to move," Brown added. "This little branch has been like a home for some of us who have been working here for many years, but it's just too small and there's no way to add a drive-up, which our members have been requesting for years."

## You asked We listened!

Our **Video Teller Service (VTS)** hours have been extended – making it easier for you to conduct your banking before and after regular business hours. You can now visit one of our eight VTS locations between 7:30 a.m. to 5:30 p.m. Monday through Friday. We are currently offering this service at locations in Dalton, Pittsfield, Lenox and Hudson, N.Y.

Unlike an ATM, no debit card is required to interact with a Video Teller. Just tap the touchscreen display and one of our experienced and friendly Video Tellers will assist you with your financial needs. You can make cash withdrawals, cash or check deposits, transfers, loan payments and Visa credit card payments, all with a Video Teller.

- **Allendale Branch**  
5 Cheshire Rd., Pittsfield, MA
- **Kellogg Street Branch**  
75 Kellogg St., Pittsfield, MA
- **Lanesborough Branch**  
Route 7, Lanesborough, MA
- **Greenport/Hudson Branch**  
464 Fairview Ave., Hudson, NY
- **188 Elm Street, Pittsfield, MA**  
(stand-alone location next to Mobil)
- **Dalton, MA • 633 Main Street**  
(stand-alone location, corner of Daly Ave)
- **Lenox, MA • 444 Pittsfield Road**  
(stand-alone location, corner of Holmes Rd)

## CONFIDENCE



Have recent market events left you uncertain about your future? Investing shouldn't be so confusing.

We can help clear things up. We will address your short- and long-term strategies to find appropriate investment options for your unique needs.



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