



QuickBooks/Quicken Users

Greylock Federal Credit Union is converting to a new Digital Banking system on May 13, 2025. This upgrade will require that you make changes to your QuickBooks or Quicken software, so please take action to ensure a smooth transition.

QuickBooks support: [QuickBooks Learn and Support US](#)

ACTION 1: 5/12/25

A data file backup and a final transaction download should be completed by this date. Please make sure to complete the final download before this date since transaction history might not be available after the upgrade.

ACTION 2: 5/13/25

This is the action date for the remaining steps on the conversion instructions. You will complete the deactivate/reactivate of your online banking connection to ensure that you get your current Quicken or QuickBooks accounts set up with the new connection.

Conversion instructions

Quicken – [click HERE](#)

QuickBooks Desktop – [click HERE](#)

QuickBooks Online – [click HERE](#)

Intuit aggregation services may be interrupted for up to 5 business days. Users are encouraged to download a QFX/QBO file during this outage. The following services may not work during the outage:

- Quicken Win/Mac *Express Web Connect*
- QuickBooks Online *Express Web Connect*

Please carefully review your downloaded transactions after completing the migration instructions to ensure no transactions were duplicated or missed on the register.

If you have any questions, please contact us at (413) 236-4000